

Roll No.

12003

**MBA 2 Yr. 1st Semester (CBCS)
Examination – December, 2018**

ORGANIZATIONAL BEHAVIOUR

Paper : 16IMG21C3

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Attempt all the *eight* parts of the question in Section A. Attempt *four* questions selecting *one* question from each Unit in Section B. All questions carry equal marks.

SECTION – A

1. Explain the following :

- (a) Opportunities for organizational behaviour
- (b) Workplace ethics
- (c) Personality

- (d) Stress management
- (e) Social loafing
- (f) Employee empowerment
- (g) Job design
- (h) Organizational development

SECTION - B

UNIT - I

2. What do you mean by organizational behaviour ? Describe the major challenges to organizational behaviour in the era of liberalization.
3. Bring out the different dimensions of emotional intelligence. How will you build strong emotional quotient ?

UNIT - II

4. (a) Explain the concept and types of values ? What are the sources of values ?

(b) What are the types of learners ? Why is it important to understand them for organizational behaviour modification ?

5. Explain the perception process with the help of an illustration.

UNIT - III

6. What are the different stages in team building process ? Discuss the difficulties in formation of a team.
7. What are the reasons for organizational politics ? Explain how organizational politics is managed ?

UNIT - IV

8. Define organizational culture and explain its main characteristics. Also, discuss how high performance cultures can be created and sustained in organizations ?
9. What do you mean by organizational change ? Explain the process of change and put fourth your arguments on which is more important - stability or change.